



## WATER SUPPLY INTERRUPTION

**Sunday, 10 MARCH 2024**

### **SUBJECT: Water Supply Interruptions in Vaalkop Supply Scheme Due to Pump Failure**

Magalies Water hereby informs customers receiving water supply from the Vaalkop Supply of imminent water supply interruptions. This is due an incident of a raw pump water failure, which is connected through an integrated network supplying Bospoort and Kortbegrip reservoirs, respectively.

This has led to a significant decrease in pumping rates at Plant 03. Consequently, customers will experience water supply interruptions:

### **PROGRESS TO DATE**

The pump was dispatched to service providers, to assess the extent damage and repair the component accordingly.

Repairs have since been completed and working on recovering the supply to all affected areas, which might take a few days to normalize.

Magalies Water will continue implementing water demand management while building capacity in the water storage reservoirs. Magalies Water apologises for the inconvenience this may cause. All Consumers are requested to use water conservatively during this period to prevent prolonged water supply interruptions, once reservoirs reach acceptable levels, normal supply will continue.

**Issued By:** David Magae  
Manager: Communication and Media Relations  
Tel: 014 597 4636  
E-mail: [davidm@magalieswater.co.za](mailto:davidm@magalieswater.co.za)

