



## **URGENT NOTICE**

### **Water Supply Interruptions**

**Wednesday, 21<sup>st</sup> February 2024**

**Subject: Water Supply Interruptions on Vaalkop Water Supply Scheme to Bospoort Reservoirs**

Magalies Water hereby notifies consumers receiving water supply from Vaalkop Water Supply Scheme, of envisaged water supply interruptions. Vaalkop Water Treatment Plant's number three (03) has experienced Programmable Logic Control (PLC) and SCADA System related operational limitations, which have resulted in the overflowing of filter thus resulting in reduction of output bulk water volumes. Furthermore, a failure on the chlorine dosing system has also been detected, which has resulted in clogging and has also affected output volumes adversely. Magalies Water has already enlisted the services of Professional Service Providers (PSP's) to attend to the current systematic challenges.

Consequently, the following bulk customers will experience water supply interruptions in the intervening period:

- Rustenburg Local Municipality
- Royal Bafokeng Administration
- Rand Water supplied areas from the scheme

At this stage, Magalies Water is unable to communicate estimated timeframes for resolving the current challenges, and further updates will be provided once newer information becomes available. We urge consumers to use water sparingly in order to prevent prolonged water supply interruptions.

Magalies Water apologizes for the inconvenience caused in this regard.

**Issued By:** David Magae

Manager: Communications and Media Relations

Tel: 014 597 4636

Email: [davidmag@magalieswater.co.za](mailto:davidmag@magalieswater.co.za)