

Water Supply Interruptions

Kgetlengrivier Local Municipality

Saturday, 24th February 2024

Subject: Water Supply Interruptions Due to Iron & Manganese Concentrations Supplied from Koster

Water Treatment Works

Magalies Water hereby notifies consumers receiving water from Koster WTW of coloured water. This coloured water is due to the presence of Iron and Manganese in higher-than-normal concentrations. Iron and Manganese can be found in groundwater and at the bottom of some dams. Neither element causes adverse health effects at concentrations found at Koster WTW, it only causes adverse aesthetic effects.

These elements are in fact, essential to the human diet. Water containing excessive amounts of Iron and Manganese can stain clothes, discolor plumbing fixtures, and sometimes add a rusty taste and look to the water.

Magalies Water have initiated Pre – chlorination at Koster WTW starting from 23rd of February 2024, to deal with this problem and we are beginning to see improvement on the colour of treated water. This improvement will be seen on the reticulation side in a day or two.

Magalies Water apologizes for the inconvenience caused in this regard.

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