



URGENT NOTICE

Water Supply Interruptions

Friday, 12th January 2024

Subject: Water Discolouration Prevalent in the Balkfontein Supply Scheme

Magalies Water hereby notifies consumers within Maquassi Hills Local Municipality, of discolouration of bulk water, as treated and pumped from Balkfontein Water Treatment Works. Vaal Central Water has duly informed us of this phenomenon which is more prevalent during the start of torrential rains.

Vaal Central Water has accordingly advised Magalies Water that, the discolouration of water is due to the excessive presence of organic matter in the Vaal River, which is the source of abstraction, whereafter treatment processes are undertaken in order to produce potable water. The discolouration of water does not pose any health risks, and investigations are ongoing in order to implement mitigation measures once conclusive outcomes have been established. This will ensure that water supplied to consumers, is of the normal standards.

Magalies Water apologizes for the inconvenience caused and will communicate further updates, as and when new information becomes available.

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