



## URGENT NOTICE

### Water Supply Interruptions

**Tuesday, 26<sup>th</sup> December 2023**

#### **Subject: Water Quality Concerns in the Vaalkop – Bospoort Supply Scheme**

Magalies Water hereby notifies consumers receiving water supply from the Vaalkop Water Supply Scheme to Bospoort system of poor water quality concerns noted earlier today. To date only **Rustenburg Local Municipality** and **Royal Bafokeng Administration** are affected. Magalies Water has dispatched its Scientific Services personnel, to investigate the genesis of the complaints which is prevalent in its areas of supply and will also be implementing corrective actions in line with the provisions of the Department of Water and Sanitation, under these circumstances. While sampling is underway to scientifically determine the cause of this incident, preliminary assessments indicate that the poor water quality could be as a result of the following:

- Deterioration of raw water quality, due to extremely high temperatures
- High concentration of manganese levels found in raw water exceeding 0.10 mg/L

Magalies Water appeals for calm, as **there are no health risks** effects at these concentrations, however the water at the end-users point of contact may be slightly discoloured.

Magalies Water regrets the inconvenience and is working with the necessary speed to ensure that the implemented remedial actions, bring about an improvement in the scheme, thus ensuring normal water quality supply to consumers.

**Issued By:**

David Magae  
Manager: Communications and Media Relations  
Tel: 014 597 4636  
Email: [davidmag@magalieswater.co.za](mailto:davidmag@magalieswater.co.za)