



## **URGENT NOTICE**

### **Water Supply Interruptions**

**Sunday, 26 November 2023**

**Subject: Water Supply Interruptions on Vaalkop Supply Scheme Due to Earlier Raw Water Pump Inefficiencies**

Magalies Water hereby informs bulk customers receiving bulk water supply from the Vaalkop Supply Scheme into Bospoort reservoirs, of envisaged water supply interruptions. This is due to an earlier incident wherein, raw water pumps at Vaalkop Water Treatment Plant, supplying the scheme, operated at a reduced capacity. The pump-related challenges were resolved, and regrettably affected bulk water output into the bulk distribution. Current system levels are at 12% as a result of reduced pumping rates which lasted for over (4) four hours, which have had an adverse impact on the equitable provision of bulk water supply to bulk customers.

While this incident which is regrettable has been resolved, normal pumping rates have resumed, and water supply interruptions will be experienced until improved system levels are recorded. As a result, the following customers will experience water supply interruptions:

- Rustenburg Local Municipality
- Royal Bafokeng Administration
- Rand Water (supplied areas from the scheme)

Magalies Water is cognizant of the ongoing heat wave and its effects, and continues to encourage customers to use water sparingly, in order to prevent prolonged water supply interruptions, arising from system related strains as a result of demand and supply of potable water.

We apologize for the inconvenience that this has caused.

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