



URGENT NOTICE

Water Supply Interruptions

Thursday, 26 October 2023

Subject: Water Supply Interruptions on Wallmannsthal Supply Scheme Due to Increased Water Demand

Magalies Water hereby notified customers receiving water supply from the Wallmannsthal Supply Scheme, of envisaged water supply interruptions. This is mainly due to the growing water demand on the side of customers, which has strained the scheme as current supply is below the required demand for water supply. As a result, the reservoir levels have dropped drastically and regrettably some customers will experience low pressured water and or no water supply intermittently.

Magalies Water is currently engaging City of Tshwane on alternate measures to ameliorate the current situation, as the scheme also depends on the availability of sufficient augmentation supply in order to maintain satisfactory reservoir levels. Consequently, water demand management has been implemented in order to sustain the current water supply and to prevent a collapse of the scheme.

We urge customers to use water sparingly during this period in order to prevent prolonged water supply interruptions. Magalies Water regrets the inconvenience that this has caused.

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