

Water Supply Interruptions

Saturday, 05th August 2023

Subject: Water Supply Interruptions Due to Electricity Outages Linked to Eskom's Planned Maintenance

Magalies Water hereby informs Maquassi Hills Local Municipality of envisaged water supply interruptions, due to planned electricity outages. This is as a result of electricity supplier – Eskom, planned maintenance on the electricity grid.

The planned maintenance will be implemented as follows:

Date: Tuesday, 8th August 2023 Time: 07:00 am – 06:00 pm

Low reservoir levels are likely to be experienced during the period within which electricity supply will be suspended. Further, there will be no pumping of water during this period from the Balkfontein Water Treatment Plant.

We urge customers to use water sparingly during this period in order to prevent prolonged water supply interruptions. Customers are reminded that, once maintenance work has been completed, resumption of normal water follow will not be immediate as reservoir levels will be low. Additional time will be required, for the reservoir levels to recover, in order for customers to experience normal water supply. Magalies Water apologizes for the inconvenience that this may cause and will communicate further updates in due course.

Issued By: David Magae Media Specialist Tel: 014 597 4636 Email: <u>davidmag@magalieswater.co.za</u>

> 38 Heystek Street, P/Bag X82327, Rustenburg 0300. Tel: (014) 597 4636 Fax: (014) 597 4689 Customer Services: 0860 000 720 or <u>customerservices@magalieswater.co.za</u> Email: <u>info@magalieswater.co.za</u> Website: <u>www.magalieswater.co.za</u>