



URGENT NOTICE

Water Supply Interruptions

Tuesday, 25th July 2023

Subject: Water Supply Interruptions Due to Electrical Supply Outage Affecting Vaalkop Water Treatment Plant

Magalies Water hereby informs customers receiving water supply from Vaalkop Water Treatment Plant, of envisaged water supply interruptions. This follows an incident wherein a contractor working on the plant accidentally damaged the main electrical cable supplying the plant with electricity. Consequently, this has affected the optimal operation of the plant wherein Pumpstation 3 and 4 are currently off-line, the SCADA system and has resulted reduced bulk water volumes to customers.

As a result, the plant is currently operating below design capacity, and this is likely to lead to water supply interruptions. The following bulk customers will in the intervening period experience water supply interruptions:

- Thabazimbi Local Municipality
- Moses Kotane Local Municipality
- Rustenburg Local Municipality
- Royal Bafokeng Administration
- Mines operating in the above-mentioned jurisdictions

Technical personnel have commenced with the repairs to the damaged portion of the electrical cable. Preliminary information, available at this stage indicates that repairs will be completed in 4 – 6 hours, before normal operations can resume.

Customers are encouraged to use water sparingly during the period, in order to prevent prolonged water supply interruptions. Magalies Water apologizes for the inconvenience that this may cause.

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