



Media Statement

Sunday, 21st May 2023

To: All Media

Bulk Water Supplied to Moretele Local Municipality, Remains Compliant and Safe for Human Consumption

Magalies Water has noted with discontent, deliberate attempt to distort information relating to a waterborne outbreak which has been reported in the Hammanskraal area under the jurisdiction of City of Tshwane Metropolitan Municipality. In a statement issued by the City earlier today which reads in part “*Water samples have been collected in the affected areas and taken for tests and results are expected on Wednesday to determine the cause of the outbreak. Some of the cases reported are from the Moretele area, which is not supplied by the City of Tshwane*”.

Magalies Water condemns with the necessary contempt any deliberate attempt to deflect attention to our service area, which has not been scientifically proven to be the source of the alleged outbreak as communicated by City of Tshwane. Further it is unpalatable to indirectly cast aspersions on Magalies Water’s technical expertise and capabilities, without conclusive evidence. The bulk water supplied to Moretele remains compliant and meets the industry norms and standards. Worth noting is that Moretele Local Municipality, as Magalies Water’s bulk customer is yet to report any health outbreaks, which are suspected to be waterborne. In addition, our system also supplies Bela-Bela and Modimolle Local Municipalities, and there no reports of any waterborne health outbreaks in these areas.

Water Quality Controls

In line with the norms and standards within the water sector, Magalies Water has an accredited scientific services laboratory which renders water quality assurance process in all the services areas where Magalies

Water has operations. To this end, Magalies Water is currently supplying bulk water which is compliant and conducts regular monitoring and water quality testing to ensure that it meets the acceptable industry standards (SANS 241). Magalies Water has a SANAS 17025 accredited laboratory which ensures that the dispensed bulk water is safe for human consumption at all material times and can withstand the necessary scrutiny.

Corrective Measures

As is common course, if water supplied had been found to be non-complaint after the treatment processes, any corrective measures which taken to eliminate any anomalies which would otherwise have affect sustained supply. While this would have been an inconvenience to communities, it remains a better option than distributing untreated water into the system which will be consumed and can cause water borne diseases to communities; a step which would have been prevented and managed inline with the established standard operating procedures.

Issued By: David Magae

Media Specialist

Tel: [014 597 4636](tel:0145974636)

Cell: [082 761 3456](tel:0827613456)

Email: davidmag@magalieswater.co.za