



Media Statement

Tuesday, 25<sup>th</sup> April 2023

To: All Media

**Final Laboratory Results, Reveal Magalies Water’s Klipdrift Supplied Water Remains Compliant, Albeit Complaints of Worms in Mathibestad (Moretele Local Municipality)**

On the 20<sup>th</sup> of April 2023, Magalies Water received a water quality complaint from Moretele Local Municipality. The complaint was in relation to the presence worms which had allegedly come from tap water. Magalies Water’s Scientific Laboratory Services were dispatched to Mathibestad where the complaint was predominant to probe the matter further. In line with industry standards, Magalies Water conducts regular testing and analysis of its bulk water output in all its areas of service, to ensure that potable water distributed to its bulk customers meets and exceed the set norms and standards at all material times.

The water distributed to Moretele Local Municipality, is produced from the Klipdrift Water Treatment Plant (WTP), which during the month of April 2023 was assessed and from the obtained laboratory water quality results, the Klipdrift WTP supplying the Moretele bulk line was found to be compliant (the water in the system did not present major health risks and or indicate the presence of worms).

As part of Magalies Water’s quality assurance process, further investigations were conducted on the 21<sup>st</sup> and 24<sup>th</sup> of April 2023 within the bulk water distribution network (pipeline strainers) and no worms were detected. Further to that, a number of key points within the distribution network were also assessed which include the reservoir and a number of households neighbouring the address of the complainant. It was also noted that the worms were visibly mainly from the complainant’s hosepipe and Magalies Water personnel have since assisted the complainant with the disinfection of the hosepipe.

Magalies Water also refutes allegations, that water treated at the Klipdrift WTP is dirty and infested with worms as alleged by newspaper publication – Daily Sun on its article titled “*Our tap water has worms!*” -

*Gatvol residents*” published on its digital platform yesterday. Given the sensitivities and associated risks that come with water treatment which is distributed for human consumption, Magalies Water needed to undertake a full investigation in determining the validity of the complaint. Further to that detect any system and or process related defects, which otherwise could compromise the health and lives of the communities of Moretele Local Municipality who on a daily basis consume water from our plant.

The final laboratory results, continue to further validate and confirm the credibility of Magalies Water as a reputable bulk water services provider, with requisite internal knowledge and expertise necessary in ensuring that water produced from any of its water treatment plants is SANS 241 compliant is deemed to present an acceptable health risk and is safe to drink, as required by law.

End.

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