



URGENT NOTICE

Water Supply Interruptions

Friday, 17th March 2023

Subject: Reduction of Bulk Water Volumes from Vaalkop Supply Scheme to Rand Water's Point of Sale (Bulk Meter)

Magalies Water hereby notifies consumers receiving bulk water supply from the Vaalkop Supply Scheme to the Bospoort bulk pipeline (Rand Water's Point of Sale) of reduced bulk water volumes. This follows a formal communique to our bulk customer Rand Water of an unresolved dispute in respect of a demand charge. Contractually Magalies Water is obliged to provide Rand Water with 55 ML/day. However, Magalies Water has been providing Rand Water with bulk water in excess to the dictates of the bulk supply agreement. This has resulted in an additional cost to Rand Water as Magalies Water's bulk customer for receiving additional bulk water supply, over and above what has been agreed to contractually.

Consequently, as result of the current dispute over demand charges and continued supply of water volumes that exceed the agreed quota, Magalies Water has resolved with effect from today (17th March 2023) to reduce bulk water supply to Rand Water to 55 ML/day. This will be implemented until such a time there is an agreement between Magalies Water and Rand Water in respect of demand charges.

We apologize for the inconvenience that this may cause. For additional information, consumers can contact the Magalies Water Call Centre – 0860 000 720.

Issued By: David Magae
Media Specialist
Tel: 014 597 4636
Cell: 082 761 3456
Email: davidmag@magalieswater.co.za