



## URGENT NOTICE

### Water Supply Interruptions

**Wednesday, 08<sup>th</sup> February 2023**

**Subject: Water Supply Interruptions on Klipdrift Supply Scheme Due to Reduced Raw Water Intake Following Damage to Pumps**

Magalies Water hereby notifies consumers receiving bulk water from the Klipdrift supply scheme, that due to the recently experienced torrential rains which resulted in localized flooding in the Pienaars river, two of the four raw water pumps have been damaged. This is as a result of the debris and rocks which were sucked by the pumps and subsequently damaged the pumps.

The affected pumps have been removed and sent to the manufacturer for repairs. Consequently, the plant is only operating at 80% of its design capacity. Various alternative measures are being investigated to increase plant production rates whilst the pumps are out for repairs. The pumps will only be returned to service in eight weeks' time and until then, Magalies Water will be rationing water to its consumers to ensure equitable supply.

Magalies Water encourages consumers to use water sparingly during this period in order to prevent prolonged water supply interruptions. We apologize for the inconvenience that this may cause.

For additional information, consumers can contact the following numbers

Marius Steyn – 083 675 2404

Magalies Water Call Centre – 0860 000 720

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