

Water Supply Interruptions

Tuesday, 10th January 2023

Subject: Water Supply Interruptions on Lapatrie Northern Supply Scheme

Magalies Water hereby informs customers receiving water supply from the Vaalkop Supply Scheme, through the Lapatrie Northern Supply Scheme of an envisaged water supply interruption. This is due to the repairs which have become necessary on the 2D pump which supplies the scheme after numerous functionality related challenges which were communicated on Friday 06th January 2023.

Since then, when pump started experiencing functionality challenges as a result of an Eskom outage, there have been repetitive operation related challenges. This has impacted our operations negatively and subsequently affected bulk water supply to customers.

We have sourced an external service provider which the is the Original Equipment Manufacturer (OEM) to implement the repairs. At this stage there is no estimated time of completion for the repairs and updates will be communicated regularly.

During this period the following customers may experience water supply interruptions:

- Thabazimbi Local Municipality
- Moses Kotane Local Municipality
- Mines operating in the above areas

Magalies Water apologizes for any inconvenience caused and encourages consumers to use water sparingly during this period in order to prevent prolonged water supply interruptions.

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