



Water Supply Interruptions

Thursday, 19th January 2023

Subject: Update: Water Supply Interruptions on Lapatrie Northern Supply Scheme

Magalies Water hereby notifies consumers receiving bulk water supply from the Vaalkop supply scheme through the Lapatrie Northern Scheme that the repaired 2D pump had resumed operations. However due to motor related challenges after the pump had been recommissioned, there was a power trip which resulted in damages to other components of the pump. Investigations revealed that the incident originating from the motor-malfunction warrants additional repairs, which are currently underway.

Given the period in which 2D pump has been out of service, due to repairs which have just been completed and the negative impact this has had on our bulk customers our technical personnel are working with the necessary speed to have the pump back in operation. As soon as the re-assembly of the motor has been completed, the pump will be recommissioned for service.

Return of Bulk Water Supply

Consumers are advised that, once the pump has been recommissioned into service, water supply interruptions will continue. This is as a result of the prolonged period within which the scheme was not operated optimally and as a result, bulk water capacity building is necessary to ensure that all the affected areas receive water supply in the with normalized water pressure and volumes. This process is likely to take place not less than 48 hours after the pump has been recommissioned for service.

Water Tankering Services

Consumers who have been receiving water supply through water tankering services, will continue to receive water through the deployed trucks up to a period not exceeding 48 hours after the pump has been recommissioned for service without any further interruptions in operation.

Magalies Water understands the inconvenience of consumers during this period and appreciates their understanding while this issue is receiving attention.

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